

NOTICE OF RIGHTS AND RESPONSIBILITIES

AS A PATIENT SEEKING TREATMENT WITHIN MIVC, YOU ARE ENTILTED TO THE INCLUDED RIGHTS AND RESPONSIBILITES THAT ARE RECOGNIZED WITHIN IN OUR FACILITY.

Patient Rights:

Patients have the right to the following:

- 1. <u>Be treated with respect, consideration, and dignity</u>
- 2. <u>Personal privacy</u>
- 3. <u>Receive care in a safe setting</u>
- 4. Be free from all forms of abuse or harassment
- 5. Be free any act of discrimination or reprisal
- 6. <u>Voice grievances regarding treatment or care that is (or fails to be) furnished (See Grievance Policy and Procedure)</u>
- 7. <u>Be fully informed about treatment or procedure and the expected outcome before it is performed</u> 8. <u>Be fully informed about their diagnosis, evaluation, treatment, and prognosis</u>
- 9. <u>A patient representative, if patient is incompetent</u>.

Patient Responsibilities:

Patients must comply to the following responsibilities:

- 1. <u>Provide complete and accurate information to the best of his or her ability about his/her health,</u> <u>any medications, including over-the-counter products and dietary supplements, and any allergies</u> <u>or sensitivities</u>
- 2. Follow the treatment plan prescribed by his/ her provider and participate in his/her care
- 3. <u>Provide a responsible adult to transport him/her home from the facility and remain with him or her for 24 hours, if required by his/her provider</u>

I agree to the terms and conditions regarding my rights and responsibilities as a patient at The Minimally Invasive Vascular Center.

Print First and Last Name

Signature

Date

Exhibit 1-2

For non-emergency questions after operating hours, please call 855-803-MIVC (6482). For emergencies, dial 911.

For complaints that are not resolvable within MIVC, you may contact:

Maryland Department of Health

and Mental Hygiene

Representative: Verlean Connor Office of Health Care Quality 7120 Samuel Morse Drive 2nd Floor Columbia, MD 21046 Email: verlean.connor@maryland.gov

Office of Medicare Beneficiary Ombudsman

www.cms.gov/center/specialtopic/ombu dsman-center.html